

WARRANTY

Fireclay / Porcelain Sinks - 1 year warranty against manufacturing defects. 10 year warranty against fading/staining of the glaze. Cracks or chips are not covered under warranty as they can only happen due to misuse or by owner error and not a manufacturing defect. Each sink is thoroughly inspected at the factory and again prior to shipping to ensure there are no cracks or chips. All cracks and chips due to misuse or improper installation whether performed by a plumber, contractor, service provider, or unqualified person, will void the warranty.

Bamboo Sinks, Wooden Tubs - 1 year warranty against manufacturing defects. Alfi Trade Inc. is not liable for cracks/splitting of the wood due to improper maintenance, storage or installation.

Granite Composite Sinks - 10 year warranty against cracking caused by thermal shock. 1 year warranty against any manufacturer defects.

Faucets, Tub Fillers - Limited lifetime warranty against manufacturing defects in materials and workmanship. Mechanical components are warranted against defects for 5 years from the original purchase date.

Everything else including Shower Heads & Arms, Strainers, Grids, Shower Niches, Shower Seats, Shower Panels, Towel Warmer, etc - 1 year warranty against manufacturing defects.

Warranty begins from purchase date on invoice. An invoice must be provided in order to file a warranty claim. If a free replacement is granted under warranty, the warranty time frame continues from the original purchase date, and not from the date of free replacement.

ALFI brand products are warranted for normal use and exclude defect or damage caused by or resulting from misuse, abuse, neglect, scratches, dents, abrasives, chemicals, improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person), or alteration. This warranty does not apply to the replacement of components where damage is caused by normal wear and tear, dirt, lime scale, aggressive water conditions, or harsh or abrasive cleaners or materials. If a product is defective, the limit of damage is the cost of the defective material. Our warranties are not transferable. ALFI brand is not liable for consequential damage, labor loss, or expense of any nature.

This warranty applies to residential applications. Commercial/Industrial/Business applications are warranted for 1 year from original purchase date.