



Zendoro Instruction Manual

TABLE OF CONTENTS

1. Safety precautions	2
2. Signs and meanings	2
3. Warnings.....	3-6
4. Line drawings	
4.1.Remote Control	7
4.2.Bidet Toilet.....	8
5. Automatic Functions.....	9
6. Getting to know your remote	10
7. Getting to know your lid and seat	
7.3. Opening and closing the lid	10
7.4. Opening and closing the seat.....	11
7.5. Adjustable Seat temperature.....	11
7.6. Setting automatic lid opening/closing	11
8. Getting to know your bidet	
8.7. Stop.....	12
8.8. Rear Wash.....	12
8.9. Adjustable Water Pressure	12
8.10. Adjustable Spray Wand Position.....	12
8.11. Adjustable Water Temperature.....	12
8.12. Front Wash	13
8.13. Drying.....	13
8.14. Adjustable Drying Temperature	13
8.15. Eco Mode.....	13
9. Getting to know your bowl	
9.16. Night Light.....	13
9.17. Automatic Flush.....	14
10. Pairing the remote	14
11. Troubleshooting Guide	15
12. Cleaning and care	16
13. Product specifications.....	18

SAFETY PRECAUTIONS

Basic safety precautions must be followed when handling or using electrical products, especially those within the reach of children. Please make yourself aware of the following guidelines:

- This product should only be used by children who are 8 years and older or by persons with disabilities who have received supervision and instructions on the safe use and the hazards involved when using this product.
- It is unwise to allow children to play with this electronic bidet, supervised or not.
- It is not recommended that children who are unsupervised be allowed to clean and perform maintenance for this product.

SIGNS AND MEANINGS

Improper operations due to ignorance of the instructions may result in death or injury

Improper operations due to ignorance of the instructions may result in body injury and property loss

Not allowed

Should be followed

WARNINGS

	<p>Please do not touch the electrical outlet with wet hands.</p> <ul style="list-style-type: none">• Or it may cause electric shock <p>Please do not pour liquids such as water or detergent on top of the electronic outlet and the toilet.</p> <ul style="list-style-type: none">• Or it may cause fire, electric shock, heat or short circuit• Or it may cause injury and indoor water seepage because of the damaged part <p>Never attempt to disassemble, repair, or alter the product yourself.</p> <ul style="list-style-type: none">• Or it may cause fire, electric shock, heat or short circuit <p>Please do not install the toilet in the car, ship, or any other moving objects.</p> <ul style="list-style-type: none">• Or it may cause fire, electric shock, short circuit or fault• Or the ceramic, seat, and the main part will be damaged due to fall <p>Do not use if it is broken. Under the following condition, please turn off the toilet and the water angle valve.</p> <ul style="list-style-type: none">• Water leakage from the pipe or inner parts of the toilet• Smoke• Unusual heating and smell• Blockage

Continuous use of the toilet despite of the damages and above-mentioned conditions may result to fire, electric shock, heat, short circuit, injury, and indoor water seepage.

Please don't use seawater and other water except for tap water or potable well water (underground water)

- Or it may cause skin irritation or inflammation

During thunderstorms, do not touch the electrical plug

- Or it may cause electric shock

Please do not let the water inlet soft pipe connect to the electrical plug and outlet

- Or it may cause fire, electric shock, heat, and short circuit because of moisture condensation

Please do not damage the power cable or plug. Do not strike, yank, twist, bend excessively, or alter the electrical cords. Also, do not place anything heavy on, bind or pinch the cords

- Or it may cause fire, electric shock, heat, and short circuit if it's broken

Please do not use a loose or faulty electrical outlet

- Or it may cause fire or short circuit

Please use the electrical outlet and wire appliance in the specified outlet

- Or it may cause fire

Please do not put your finger or anything into the warm air outlet. Do not cover or put objects or clothes on the air outlet.

- Or it may cause scalding, electric shock, or fire

Pay attention to the low temperature scalding
Improper use of warm seat may cause low temperature scalding

If you sit for a long time, please turn the temperature setting to "off level. Please turn the seat temperature setting to "off level, warm air-dry temperature to "low" level under the following situations

- Children and elders or those who cannot adjust the temperature to the proper level
- Persons with disability and patients with behavioral problems
- People who have taken medicines with side effects of hypnosis (hypnotics, cold meds, etc.), or those who are excessively drinking alcohol, too tired, and with somnolence

This is an electrical product, please do not install it in a place where it will get wet easily or in areas with high humidity. If installed in the bath- room, please install a ventilator to maintain the bathroom ventilation.

Or it may cause fire or electric shock

The product must be connected to the cold water supply

- Or it may cause body burn or machine fault

Please confirm if the electrical outlet is connected to the ground.

- Or it may cause electric shock because of fault or short circuit

The outlet for power wire should obey the following rules or it may cause fire or electric shock.

Please ask the maintenance team or similar department to replace the power soft wire if it is broken to avoid danger. Repair work must be done by professionals.

	<p>Please do not throw lighted cigarettes and other flaming material into the toilet.</p> <ul style="list-style-type: none">●Or it may cause fire <p>Do not install this product in a room where it may be frosted. The room temperature can't be less than 39.2 degree Fahrenheit.</p> <p>Don't block the air outlet</p>

	<p>Do not use excessive force when closing the cover and the seat.</p> <p>Do not intentionally soil, spray, or block the cleaning nozzle.</p> <p>Pull out the plug regularly and clean off the dust with a dry cotton cloth.</p> <p>Use the new hose parts that come with the product. The old ones should not be reused.</p> <p>Keep the product away from the heater.</p> <p>Close the water supply valve before taking out the junction block.</p> <p>If you need to be away for a long time, be sure to plug it out, turn off the water, and drain the remaining water inside the bidet. The remaining water may freeze when the product is transported over long distances or stored for a long time in cold winter or alpine region.</p>

LINE DRAWINGS

Remote Control

Electronic Bidet

AUTOMATIC FUNCTIONS

Self-Cleaning Wand

The spray wand cleans itself before and after every use by rinsing itself as it enters and exits.

Deodorizer

The deodorizer starts anytime the seat sensor has been activated. You can stop the deodorizer by pressing the DEODORIZER button { } in idle mode. The deodorizer will stop automatically after a user leaves the seat for around 60 seconds.

Pre-Rinse

The Pre-Rinse starts anytime the seat sensor has been activated. A quick jet of water covers the bowl to help waste slide down.

Automatic Flush

The toilet will flush automatically when being changed from washing to drying, or when someone leaves the seat sensor if no washing has occurred. This setting can be turned on and off.

Automatic Opening/Closing

The lid can be set to automatically open when approaching the toilet. The factory default has this setting turned off. You can turn on/off this setting by pressing and holding the OPEN/CLOSE THE LID button [].

GETTING TO KNOW YOUR REMOTE

Level Indicator Light

- The Level Indicator Light [] will display the current level.
- The spray wand position adjustment, and the temperature adjustments have five levels. When you successfully change from one level to the other the light indicator changes position and you hear one beep. If you hear two beeps you have reached the maximum or minimum level.
- The water pressure adjustment has three levels. When you successfully change from one level to the other the light indicator changes position and you hear one beep

GETTING TO KNOW YOUR LID & SEAT

Opening and Closing the lid

There are four methods to open and close the lid. These methods include (1) by hand, (2) using the remote, (3) using the foot sensor and (4) automatically.

- Method 1: Using your hand you can open or close the lid.
 - Note: Do not interrupt the lid opening or closing with your hand if it is moving via another method. This can cause the gears to break.
- Method 2: Press the OPEN/CLOSE THE LID button { } to open or close the lid.
 - Note: If the seat is also open, it will close the seat and the lid together.
- Method 3: When the lid is closed, gently tap the location of the foot sensor.
 - Note: You cannot close the lid using the foot sensor.

- Method 4: The lid will automatically open when you are close to it if the automatic lid function is active. The lid will automatically close on its own after no motion is detected for approximately 3 minutes.
 - Note: You can activate or deactivate this feature. See instructions on this feature on page 12.

Opening and Closing the seat

There are three methods to open and close the seat. These methods include (1) by hand, (2) using the remote, and (3) using the foot sensor.

- Method 1: Using your hand you can open or close the seat.
 - Note: Do not interrupt the lid opening or closing with your hand if it is moving via another method. This can cause the gears to break.
- Method 2: Press the OPEN/CLOSE THE SEAT button { } to open or close the seat.
 - Note: If the lid is closed, it will open the lid and seat together.
- Method 3: When the seat is closed, gently tap the location of the foot sensor.

Adjustable Seat Temperature

- Press the SEAT TEMP. button [] until the desired temperature is selected. Pressing the button cycles through the 5 different levels continually.

Setting Automatic Lid Opening/Closing

Factory Settings: OFF

- Press and hold the OPEN/CLOSE THE LID button []
- When Automatic Lid Opening activates or deactivates you hear a short beep.

GETTING TO KNOW YOUR BIDET

Stop

- Press the Stop button [] to immediately end any of the following functions: rear wash, front wash, and drying.

Rear Wash

- When the user is seated, press the REAR/MOVE button [] to start rear washing. Press the REAR/MOVE button [] again to start the oscillating function which increases the cleaning area.
- Press the STOP button [] to stop Rear Wash.
 - Note: It will stop cleaning after continuous cleaning for about 120 seconds.

Adjustable Water Pressure

- When you are washing, use the Plus or Minus button + / - to increase or decrease the water pressure. There are three levels of adjustment which can be seen on the level display.

Adjustable Spray Wand Position

- While washing, press the Up or Down button { } to increase or decrease the wand position. There are five levels of adjustment which can be seen on the level indicator light.

Adjustable Water Temperature

- Press the WATER TEMP. button [] until the desired temperature is selected. Pressing the button cycles through the 5 different levels continually.

Front Wash

- When the user is seated, press the FRONT/MOVE button [] to start front washing. Press the FRONT/MOVE button again to start the oscillating function which increases the cleansing area.
 - Note: It will stop cleaning and start the drying function automatically after continuous cleaning for about 120 seconds.

Drying

- When the user is seated, press the DRY/DRYER TEMP button [] to start the drying function.
- Press the STOP button [] to stop drying.
 - Note: The dryer will stop automatically after continuous drying for about 5 minutes.

Adjustable Drying Temperature

- While you are drying, press the DRY/DRYER TEMP button [] until the desired temperature is selected. There are five levels of temperature adjustment which can be seen on the level indicator display.

Eco Mode

- Press and hold the STOP button [] to turn on/off the Eco Mode. When Eco Mode is active, the eco icon turns on on the lcd display. Eco Mode keeps the seat temperature lower when nobody is on the toilet.

GETTING TO KNOW YOUR BOWL

Night Light

- Press the LIGHT button [] to turn on/ the night light.

Automatic Flush

Factory Settings: OFF

- Press and hold the FULL FLUSH button [] to turn this function on/off.

PAIRING THE REMOTE

- 1) Press and hold the STOP button [] and then press the REAR/MOVE button []. All five level indicator lights being flashing.
- 2) Use the PLUS or MINUS button + / - to select a user code (as shown below). The level indicator light displays the corresponding user code.
 - Note: You can choose any user code for your toilet. Multiple user codes are provided if you have more than one toilet in the house and do not want signal interference.
- 3) Press and hold the STOP button [] and then press the REAR/MOVE button []. The toilet beeps once, indicating that the remote control and toilet are successfully paired.

TROUBLESHOOTING GUIDE

Fault	Failure Analysis	Solutions
No Flushing	Check if supply hose is buckling	Unbuckle supply hose
	Angle valve is off	Turn on angle valve
	Water supply is cut off	Connect water supply
Poor Flushing	Water supply hose buckling	Unbuckle the supply hose
	Angle valve is not fully turned on	Completely open angle valve
	Filter is dirty	Clean the filter
No water coming out from the wand	Water supply is cut off	Connect water supply
	Angle valve is partially or completely closed	Open the angle valve
	Filter is dirty	Clean the filter
No air flow from dryer	Toilet is in standby mode or power save mode	Change toilet to functioning mode

CLEANING AND CARE

Note: Turn off the power, close the water supply angle valve, and stop the water supply before doing any maintenance work. DO NOT rinse this product with water during maintenance.

Toilet Bowl Cleaning

- Please ensure that the electrical plug is taken out.
- Wipe any dirt/stains with a soft damp cloth.

Self-Cleaning Nozzle Maintenance

- While not sitting on the unit, press the REAR/MOVE button { }. The spray wand will then extend.
- After the nozzle extends, it can be disassembled for cleaning
- Use a soft cloth or soft brush to clean
- Do not use excessive force. Press the STOP [] button to take the nozzle tube back once you're done cleaning.

Cleaning the Steel Mesh Filter

Note: Turn off the power and close the water supply angle valve. If your toilet is poorly flushing, please clean filter.

- Unscrew angle valve nut
- Remove filter net

- Use a brush and warm water to clean filter net
- Reinstall filter net and angle valve nut. Turn on water supply and the power.

Replacing the Battery

- Unplug the DC connector and remove the battery box
- Replace the battery with a new 9V
- Reconnect the battery box and DC connector
 - Note: Keep the battery out of reach of children. Please confirm the positive and negative of battery. Do not change, disassemble, or burn the battery. Don't mix it with old batteries or different types of batteries to avoid leakage or explosion.

PRODUCT SPECIFICATIONS

Model Number	ZETBCDER-12.WH
Rated Voltage	120V, 60Hz
Rated Power	1170W
Power Cable	7ft
Flush Volume	1.6/1.1 GPF
Rough-in Distance	12"
Water Pressure Range	0.09MPa (dynamic water pressure, flow rate 3.96Gal/min or more)
Warm Air Volume	Over .2m ³ /min
Net Weight	99.2 lbs
Waterproof Level	IPX4
Cleaning Time	Normal cleaning is about 120 seconds
Nozzle Position Adjustment	5 levels
Heating Mode	Instant Heat
Safety Device	Thermal fuse, Water temperature sensor, Ground protection, Thermostat, Over temperature protection, Leakage protection plug
Deodorization	Nano Intelligent Deodorization

support@troneplumbing.com
www.troneplumbing.com